



ISMS Policy Statement





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Effective IT Support and Secure Data Storage

F4 IT provides IT services and support to public and private sector customers.

An Information Security Management System for F4 IT, compliant to ISO 27001 has been implemented to provide discipline and structure to the organisation, and to confirm the commitment and high standard of service to its customers.

All information assets will be identified and risk assessed using a defined methodology based on the likelihood of the risk being realised and the severity of the resulting breach.

- Actions shall be taken for risks that are assessed as high and the risk assessment repeated to confirm actions have been effective and the risk level reduced to an acceptable level.
- Risks assessed as medium shall be reviewed and if appropriate, actions identified to reduce the risk. If this is not suitable, senior management shall accept the residual risk level at the management review meeting or identify further actions.
- Risk levels assessed as low are considered acceptable and actions are not required.

Corporate risks outside of the ISMS scope will be assessed using the F4 IT Risk Management Strategy.

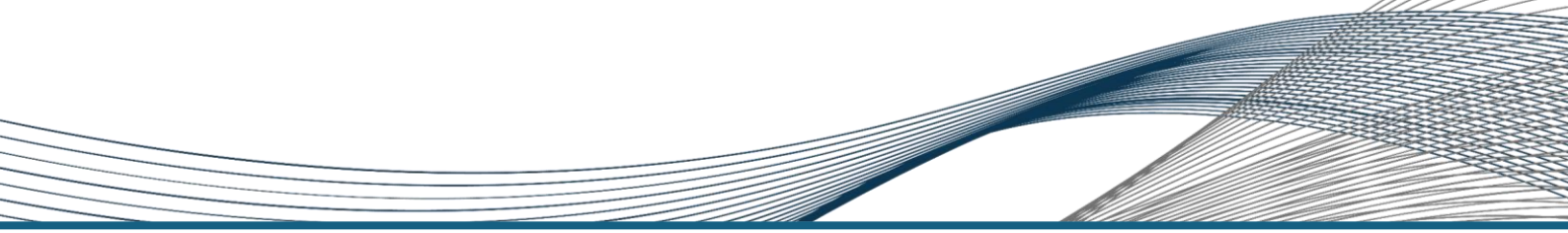
As a minimum we will comply with all relevant legislation, customer or other identified requirements.

- Information will be protected against unauthorised access.
- Confidentiality of information will be assured.
- Integrity and availability of information will be maintained.

Procedures and policies will be implemented to support the objectives of this policy.

Certification to the internationally recognised standards for Information Security, ISO 27001 is central to the way that we operate. Objectives and targets will be set and monitored to achieve continual improvement in information security management systems.

DOING IT DIFFERENTLY



We will work to continually improve the organisation's performance and associated management systems, to meet, satisfy and exceed our customer's expectations

The systems defined have my active full support. They are under continual review and improvement, however once defined, are mandatory for all staff.

Darren McKay
Director

DOING **IT** DIFFERENTLY